The Puerto Rico Chamber of Commerce and it's Health Committee present the

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HEALTH

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PUERTO RICO CONFERENCE 2021

Value-based model in Primary Care Services Rafael L Roig, MSEE President Quality Health Solutions, LLC



Puerto Rico Health & Insurance Conference 2021

Traditional FFS in Primary care

- Volume based
- No data or infrastructure to measure other factors

Primary care responsibilities in the new reality of Value Based Models

- Clinical Care
 - Results or Outcomes
- Care Management
- Patient engagement
 - Prevention and education
- Access for patients and family

Value-Based Model's Must Haves

- On time information
- KPIs evolve with time and measurements
 - Reach maturity (eliminate irrelevant statistics)
 - Introduce new measures

- No financial responsibility
- Outcomes or results were not standardized nor measured

- Cost management
- PMPM Payment
- Budget through correct coding
- Patient Satisfaction
- Integration of mental health services with physical health services
- Team approach
 - IPA and Staff models
- Advance notice of the changes and metrics that will affect the IPAs, Staffs and Doctors.





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